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Correspondence

4300 Six Forks Road
Raleigh, NC 27609-5746
(919) 863-7000
(800) 849-9100
(919) 863-7319 Fax
www.bti telecom.net

September 2, 2003

VIA FACSIMILE

Mr. Guy Hicks
General Counsel
BellSouth Telecommunications, Inc.
Suite 2101
333 Commerce Street
Nashville, Tennessee 37201-3300

Dear Mr. Hicks:

I have been informed that during the BellSouth/ITC^DeltaCom arbitration proceeding that occurred the week of August 25, 2003 several questions were raised regarding Business Telecom, Inc.'s ("BTI") products and services.

I will be happy to schedule a conference call with the appropriate BTI personnel once I have an understanding of the questions that were raised during the arbitration proceeding. Please call me at 919-863-7325 in order to establish a date and time for the conference call.

I look forward to working with you on this matter.

Sincerely,

BUSINESS TELECOM, INC.

Jean Houck
Senior Director, Regulatory

cc: Chairman Deborah Tate
Director Ron Jones
Director Pat Miller